



2021-2022

BC LINC Providers Contact List

√Hybrid= combination of in-person and remote teaching
Blended= blend of classes and Learning Management System (LMS)

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N.B. These regions correspond with the Immigrant Integration Coordinating Committee (IICC) and Settlement Language Working Group regional representation. Please note that assessment centres follow IRCC contractual obligations that may or may not align with AMSSA's regional divisions.

Settlement Language Working Group (SLWG)

The SLWG acts as a conduit for experts in the language field to provide strategic and technical input to the IICC Steering Committee, Newcomer Language Advisory Body (NLAB), the Province of BC and through AMSSA and CISSA-ACSEI to the National Settlement Council. The group meets four times per year and membership for regional representatives and members at large is capped at two, three-year terms. **In April 2022 we will be seeking a new Vancouver Island representative and a new Member at Large.** BC TEAL & Assessment Centres have permanent seats. Regional representatives will request updates from SPOs to inform meeting agenda items and then report back through a Summary Report.

2021/2022 SLWG Representatives

Aseefa Merali; S.U.C.C.E.S.S., BC TEAL* LINC Representative
 Jessica Kalman, Fort. St. John Literacy Society* Northern Representative
 Katie Graham, ISSofBC*; Metro Vancouver Representative
 Paul Foth, Columbia Basin Alliance for Literacy (CBAL); Interior Representative
 Paula Mannington, Archway*; Fraser Valley Representative
 Ryan Drew, S.U.C.C.E.S.S.*; CCLB Representative
 Maureen Kelbert, Vancouver Community College*; PPSI Representative
 Todd Kitzler, Inter-Cultural Association of Greater Victoria (ICA)*; Vancouver Island Representative
 Vasso Vahlas, Surrey Language Assessment Centre
 Wes Schroeder, Vancouver Language Assessment Centre (formerly Western ESL Services)

Not yet a member of AMSSA? Learn about the benefits of [AMSSA membership](#).
 Email amssa@amssa.org for an application package. * Denotes member organizations.

ASSESSMENT CENTRES

Surrey Language Assessment Centre - CLBPT Assessor

Vasso Vahlas, Owner/Manager, **SLWG Representative**
Evan Vahlas, Manager

surreylac@telus.net
evahlas@yahoo.ca

(604) 507-4150

(604) 507-4155 (fax)

408 - 7337 137th Street
Surrey, BC
V3W 1A4

Provides Service to

Chilliwack
Delta
Langley
Maple Ridge
Surrey
Tri-Cities
(Coquitlam, Port Coquitlam, Port Moody)
White Rock

Vancouver Language Assessment Centre - CLBPT Assessor

Wes Schroeder, Manager, Assessment &
Client Services, **SLWG Representative**
Faranak Zarringalam, Referral Counsellor
Andy Loh, Admin/Assistant Manager
Cheryl Lee, Admin Assistants

wes_schroeder@telus.net
lincreferralvancouver@telus.net (Faranak)
lincinfovancouver@telus.net (Andy)
lincvancouver2020@gmail.com (Cheryl)

(604) 876-5735 (Wes)

(604) 876-5730 (Referral)

(604) 876-5756 (Front Desk)

(604) 876-4348 (Andy)

(604) 876-0134 (fax)

208 - 2525 Commercial Drive
Vancouver, BC
V5N 4C1

Provides Service to

Burnaby
Horseshoe Bay
New Westminster
North Vancouver
Richmond
South Delta
Vancouver
West Vancouver



METRO VANCOUVER REGION

SLWG Representative

Katie Graham, Senior Manager of LINC Program at ISSofBC* – katie.graham@issbc.org

Burnaby Continuing Education (School District No. 41)

Cesare Martino, District Principal
Sanjo Choy, Student Liaison

cesare.martino@burnabyschools.ca
sanjo.choy@burnabyschools.ca

(604) 296-6900 ext. 604606 (Sanjo)
(604) 296-6913 (fax)

www.burnabyccce.ca
LINCwaitlist@burnabyschools.ca

5325 Kincaid Street
Burnaby, BC V5G 1W2

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 8	Blended	Avenue Zoom WhatsApp
LINC for Workplace 5 – 8	Blended	
Childminding	In-person as of Sept 14	
SWIS		
Total # of classes	LINC = 25 PT Informal Language = 0	

Collège Éducacentre – Vancouver Campus

Christophe Carillon, LINC Coordinator
ccarillon@educacentre.com
(604) 708-5100 ext. 1502

Bill Baker, LINC Coordinator Jr.
bbaker@educacentre.com
(604) 708-5100 ext. 1154

Mohamed Touahria,
CLIC/LINC to Work Coordinator
mtouahria@educacentre.com
(604) 708-5100 ext. 1204
(604) 708-5124 (fax)

www.educacentre.com
waitlistvancouver@educacentre.com

842 Thurlow St.
Vancouver, BC V6E 1W2

Language Training & Related Services

Services	Format	Platform(s)
LINC 3-6 (AM & PM) In-person & Online	Online Only until further notice	Zoom
CLIC 1 (T/Th 6-9PM) CLIC 2 (W/F 6-9PM)		Zoom Google Classroom
LINC to Work CLB 4+ (5-wk program runs M-Th 1-4 PM)		Zoom
Total # of classes	LINC = 8 across two sites (Vancouver & Surrey) CLIC = 3 (Vancouver only) LINC to Work = several sessions per year (call for dates)	

Collingwood Neighbourhood House*

Marcela Mancilla-Fuller, Settlement Services Coordinator
Yndira Arteaga, Program Assistant – Digital Navigator and Trainer

Mmancilla-fuller@cnh.bc.ca
linc@cnh.bc.ca

(604) 428-9142 ext. 108, 111
(604) 366-9142 (registration)
(604) 451-1191 (fax)

www.cnh.bc.ca
LINC-WaitList@cnh.bc.ca

LINC Program Address

Annex; 3690 Vanness Avenue
Vancouver, BC V5R 5B6

Language Training & Related Services

Services	Format	Platform(s)
LINC 3/4 & 5/6	In-person	
LINC 3 -4	Online	Zoom
Pre-School Childcare	In-person	
Total # of classes	LINC = 6	

Settlement Services Address

5288 Joyce Street, Vancouver, BC V5R 6C9

Coquitlam Continuing Education (School District No. 43)

Michael McGlenen, District Principal
Jo-Ann Dykstra, LINC Coordinator

mmcglenen@sd43.bc.ca
jdijkstra@sd43.bc.ca

(604) 936-4261 (Main office)
(604) 937-6877 (fax)

LearnEnglish43.ca
www.ce43.com
lincinforequest@sd43.bc.ca

Montgomery Centre 380 Montgomery Street, Coquitlam, BC V3K 5G2

Vanier Centre 1600 King Albert Avenue Coquitlam, BC V3J 1Y5

Language Training & Related Services

Services	Format	Platform(s)
LINC Lit & 1 – 8	In-person & blended	NA
EVE class @ Gleneagle 7/8 only		
SWIS services @Vanier Centre	By phone or online	
Total # of classes	LINC = 18 classes Informal Language = 0	

Gleneagle Night School

1195 Lansdowne Drive, Coquitlam, BC V3B 7Y8



Douglas College – Coquitlam Campus

Jennifer Kuenzig, Program Manager
 Elke Galter, LINC Coordinator
 Yuchen Li, Program Assistant

egalter@douglascollege.ca
coquitlamlinc@douglascollege.ca

(604) 582-4302 (Coordinator)
 (604) 527-5027 (Program Assistant/Registration)

<https://www.douglascollege.ca/programs/courses/training-group/linc/register-workplace-linc>

A1410 - 1250 Pinetree Way
 Coquitlam, BC V3B 7X3

Language Training & Related Services

Services	Format	Platform(s)
Workplace LINC 5 – 6 (AM)	Online Only	Avenue Zoom BigBlueButton
Workplace LINC 5/6 (AM)	Blended	Avenue Zoom BigBlueButton
Workplace LINC 5 – 6 (EVE)	Blended	Avenue Zoom BigBlueButton
Total # of classes	LINC = 5 (3 AM, 2 EVE) Informal Language = 0	

ISSofBC* – Coquitlam: LINC Tri-Cities & Settlement Services

Carolina Echeverri, Manager
 Esther Babafemi, Registrar
 Tina Tian, Registrar

carolina.echeverri@issbc.org
esther.babafemi@issbc.org
tina.tian@issbc.org
linc.tricities@issbc.org (general)

(604) 942-1777 ext. 1551 (Carolina)
 (604) 942-1777 ext. 1552 (Esther)
 (778) 372-6560 (Tina)
 604-942-1780 (fax)

www.issbc.org
waitlist.tricities@issbc.org

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 6 daytime [∞]	Online Only	MS Teams
LINC 3 – 6 EVE [∞]	Online Only	MS Teams
LINC 5/6 EVE [∞]	Online Only	MS Teams
Total # of classes	LINC = 17 Conversation Circles coordinated by Volunteer Connections Program-TBD	

[∞]Students may be asked to come onsite

Lincoln Centre Address
 136 - 3030 Lincoln Avenue, Coquitlam, BC, V3B 6B4



ISSofBC* – New Westminster

Eysa Alvarez, Manager
 Astrid Brubacher, Registrar (DAY)
 Doreen Hsieh, Registrar (EVE)

eyasa.alvarez@issbc.org
astrid.brubacher@issbc.org
doreen.hsieh@issbc.org

(604) 522-5902 ext. 1805 (Eysa)
 (604) 522-5902 ext. 1172 (Astrid)
 (604) 522-5908 (fax)

www.issbc.org
waitlist.newwest@issbc.org

Language Training & Related Services

Services	Format	Platform(s)
LINC Lit – 4	Online Only^	MS Teams
LINC for Life and Work 6 (EVE)		MS Teams
LINC 5 (EVE)		MS Teams
^this format may change by October 2021		
Total # of classes	LINC = 6 PT Conversation Circles coordinated by Volunteer Connections Program- times TBD	

280 - 610 Sixth Street, New Westminster, BC V3L 3C2

ISSofBC* – Richmond

Katie Graham, Manager
 Melody Ho, Registrar
 Alice Zhong, Registrar
 Tina Yin, Registrar

katiegraham@issbc.org
linc.richmond@issbc.org

(604) 233-7077 ext. 1351 (Katie)
 ext. 1353 (Alice)
 ext. 1352 (Melody)
 ext. 1355 (Tina)
 (604) 233-7040 (fax)

www.issbc.org
waitlist.rmdal@issbc.org

Language Training & Related Services

Services	Format	Platform(s)
LINC 1-6	Online Only possible partial onsite in October, depending on pandemic	MS Teams Moodle
LINC for Life and Work 5/6		Zoom
Childminding Possible fully onsite in October, depending on pandemic		
Total # of classes	LINC = 20 Informal Language = 0	

150 – 8400 Alexandra Road, Richmond, BC V6X 3L4



ISSofBC* – Vancouver

Diana Smolic, Division Manager
 Donna Woo, LINC Manager
 Cathy Siu, LINC Coordinator/Registrar
 Jenie Cho, Registrar
 Noelle Park, Registrar
 Doreen Hsieh, Registrar

diana.smolic@issbc.org
donna.woo@issbc.org
linc.vancouver@issbc.org (general)

(604) 684-2561 ext. 2150 (general line)
 ext. 1153 (Donna)
 ext. 1157 (Cathy)
 ext. 1155 (Jenie)
 ext. 1210 (Noelle)
 ext. 1313 (Doreen)

www.issbc.org
waitlist.van@issbc.org

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 8	Online Only (until further notice)	MS Teams Moodle
LINC for Employment (LFE) 7/8	Online Only (until further notice)	MS Teams Moodle
Preschool (IRCC-funded)	In-person and online	In-person and Zoom
Total # of classes	LINC = 21 Informal Language = 0	

2610 Victoria Drive, Vancouver, BC V5N 4L2

Little Mountain Neighbourhood House*

Susan Schachter, Settlement Services Manager
 Rachel Yang, Operations Coordinator
 Klara Seaton, Head LINC Instructor

susan_schachter@lmnhs.bc.ca
rachel_yang@lmnhs.bc.ca
linc.ks@lmnhs.bc.ca (Klara)

(604) 879-7104
 (604) 879-7113 (fax)

www.lmnhs.bc.ca
waitlist@lmnhs.bc.ca

3981 Main Street
 Vancouver, BC, V5V 3P3

Language Training & Related Services

Services	Format	Platform(s)
LINC 1/2 (PM)	In-person	
LINC 4 (PM)		
LINC 5 (AM)		
LINC 6 (AM)		
LINC 3/4 (AM) LINC 4 (AM)	Online Only	Zoom
LINC 5 (PM)	Online Only	
Childminding (except for CLB 6)	In-person	
Settlement services	Blended	Zoom
BCSIS services	Blended	Zoom
Total # of classes	LINC = 7 Informal Language = 0	

MOSAIC* – Brentwood & Burnaby Family Life - Burnaby

Alison Heath, Manager
Mania Apkarian & Jonathan Li,
Program Support Workers

aheath@mosaicbc.org
blc@mosaicbc.com

(604) 298-8201 ext. 102 (Manager)
(604) 298-8272 (fax)

www.mosaicbc.org
bbywaitlist@mosaicbc.com

Brentwood 101 - 1899 Willingdon
Avenue, Burnaby, BC V5C 5T1

Language Training & Related Services

Services	Format	Platform(s)
LINC 1-7 AM/PM (M-F) and EVE (M-Th)	Online Only	Zoom Moodle
Childminding AM & PM + LINC	Blended	YouTube Pick up art packages
Total # of classes	LINC = 17 Informal Language = 0	

Burnaby Family Life
6140 McKercher Avenue
Burnaby, BC V5H 4W1

MOSAIC* – English Language Centres – Vancouver

Steve Boyd, Manager
sboyd@mosaicbc.org

Ivy Chan and Irama Nuñez, Program
Support Worker (Day program)

Viancy Fierro, Program Support
Worker (Evening program)

lincvan@mosaicbc.org

304 - 2730 Commercial Drive
Vancouver, BC V5N 5P4
Tel: (604) 684-8825
Fax: (604) 684-8859

www.mosaicbc.org

Language Training & Related Services

Services	Format	Platform(s)
Literacy AM/PM (M-F)	Blended	Zoom Moodle
LINC 1-7 (AM/PM M-F, EVE M-Th)	Online Only	Zoom Moodle
Childminding (AM/PM)	Blended	Facebook Pick-up art packages
Total # of classes	LINC = 21 Informal Language = 0	



Impact North Shore* (Formerly NSMS)

Connie Shevchenko,
 Language Services Manager
 Ute Steves, Language Lead
 Shelley MacDonald-Lin, Language Lead
 Aida Chehrazi, Office & Intake Manager

connies@impactnorthshore.ca
utes@impactnorthshore.ca
shelleym@impactnorthshore.ca
language@impactnorthshore.ca

(604) 998-1065 (Language Centre)
 (604) 988-2931 (Impact North Shore)
 (604) 988-2960 (fax)

www.impactnorthshore.ca

207 - 123 E. 15th Street
 North Vancouver, BC V7L 2P7

Language Training & Related Services

Services	Format	Platform(s)
LINC Lit – 7 (AM, PM, EVE)	Online Only	Zoom Moodle
Childminding (AM only)	In-person @ North Shore Neighbourhood House	NA
SWIS – 2 SDs North & West Vancouver		
Total # of classes	LINC = 31 Informal Language = 5	

Richmond Continuing Education (School District No. 38)

Michael Khoo, Director of Instruction
mkhoo@sd38.bc.ca

Romenin Orogo, LINC Coordinator
rorigo@sd38.bc.ca

Maryna Osipova, PBLA Lead Instructor
mosipova@sd38.bc.ca

778-297-7090
 778-297-7090 (fax, please call first)

www.sd38.bc.ca
LINC@sd38.bc.ca

6640 Blundell Rd.
 Richmond, BC V7C 1H8

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 6 (8:52-11:30 M-Th)	Online Only (subject to change)	Zoom, emails, WeChat, Edmodo
LINC 1 – 5 (12:00-2:38 M -Th)	Online Only (subject to change)	Zoom, emails, WeChat, Edmodo
SWIS	Remote/Pre- appointment/In- person	
Total # of classes	LINC = 15 Informal Language = 0	



S.U.C.C.E.S.S.* – Richmond – Site 1

Ling Chu, Regional Manager
Sandra McPeake, Language Lead

chu.ling@success.bc.ca
sandra.mcpeake@success.bc.ca

(604) 638-9881 ext. 1 (Sandra)
(604) 279-7180 (Ling)
(604) 447-0787 (fax)

www.success.bc.ca
RichmondWL@success.bc.ca

200 - 8171 Alexandra Road,
Richmond, BC V6X 1C3

Language Training & Related Services

Services	Format	Platform(s)
LINC 4 – 8 (AM)	Blended	Zoom Moodle
LINC 4 – 7 (PM)		
LINC 4 – 6 (EVE)		
Listening and Speaking CLB 3-4 & CLB 5-6 (PM & EVE)		
Communication for the Workplace LINC 6 - 8	Online	Zoom Moodle
Conversation Circle Intermediate levels at Library	Online	Zoom
Total # of classes	LINC = 18 Informal Language = 1	

S.U.C.C.E.S.S.* – Richmond – Site 2

Ling Chu, Regional Manager
Yuko Bartel, Language Lead

chu.ling@success.bc.ca
yuko.bartel@success.bc.ca

(604) 638-9881 ext. 2 (Yuko)
(604) 279-7180 (Ling)
(604) 447-0787 (fax)

www.success.bc.ca
RichmondWL@success.bc.ca

230 - 8291 Alexandra Road
Richmond V6X 1C3

Language Training & Related Services

Services	Format	Platform(s)
LINC 2 – 3 (AM)	Blended	Zoom Homework packages
LINC 1 – 3 (PM or EVE)		
Conversation Circle Lower Level	Online Only	Zoom
Total # of classes	LINC = 10 Informal Language = 1	

S.U.C.C.E.S.S.* – Tri-Cities (Henderson)

Ali Parandeh, Regional Manager
Kumi Harwood, Language Lead (on leave)

ali.parandeh@success.bc.ca
kumi.harwood@success.bc.ca

(604) 468-6000
(604) 468-6066 (Ali)
(604) 464-2083 (fax)

www.success.bc.ca
TricitiesWL@success.bc.ca

2058 – 1163 Pinetree Way
Coquitlam, BC V3B 8A9

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 - 2 (AM)	Blended	Zoom Homework Packages
LINC 3 - 4 (PM)	Blended	Zoom Homework Packages for LINC 3 Moodle for LINC 4
LINC 4 (Saturday)	Online Only	Zoom Moodle (ISIP Online)
LINC 5/6 (Saturday)	Online Only	Zoom Moodle (ISIP Online)
Total # of classes	LINC = 6 Informal Language = 0	

S.U.C.C.E.S.S.* – Tri-cities (North Road)

Ali Parandeh, Regional Manager
Kumi Harwood, Language Lead (on leave)

ali.parandeh@success.bc.ca
kumi.harwood@success.bc.ca

(604) 936-5900 ext. 507 (Kumi)
(604) 936-7280 (fax)

www.success.bc.ca
TricitiesWL@success.bc.ca

435 B North Road
Coquitlam, BC V3K 3V9

Language Training & Related Services

Services	Format	Platform(s)
LINC 4 - 5 (AM)	Online Only	Zoom Moodle
LINC 1 - 3/4 (PM)	Online Only	Zoom Homework packages
LINC 2 - 3 (EVE)	Online Only	Zoom Homework packages
LINC 4 - 5 (EVE)	Online Only	Zoom Moodle
Total # of classes	LINC = 9 Informal Language = 0	

S.U.C.C.E.S.S.* – Vancouver (Fraser)

Leo Kiu, Regional Manager
Gregory Moskos, Language Lead

Jenny Si, Program Assistant
April Sheng, Program Assistant

leo.kiu@success.bc.ca
gregory.moskos@success.bc.ca
jenny.si@success.bc.ca
april.sheng@success.bc.ca

(604) 324-8300
(604) 324-2536 (fax)

www.success.bc.ca
vancouverWL@success.bc.ca

205 - 5838 Fraser Street
Vancouver, BC V5W 2Z5

Language Training & Related Services

Services	Format	Platform(s)
LINC 3 - 6 (AM)	Online Only	Zoom Homework packages for LINC 1 - 3 Moodle for LINC 4 - 6
LINC 1 - 4 (PM)	Online Only	Zoom Homework packages for LINC 1 - 3 Moodle for LINC 4
LINC 2/3 (EVE) LINC 4 (EVE)		
L/S 3 - 4 (PM)	Online Only	Zoom Moodle
Conversation Circle 3 - 4 (PM)	Online Only	Zoom
Total # of classes	LINC = 10 Informal Language = 1	

S.U.C.C.E.S.S.* – Vancouver (Granville)

Leo Kiu, Regional Manager
Jessica Hannah, Language Lead

Judy Zhu, Program Assistant
April Sheng, Program Assistant

leo.kiu@success.bc.ca
jess.hannah@success.bc.ca
judy.zhu@success.bc.ca
april.sheng@success.bc.ca

(604) 323-0901
(604) 323-0902 (fax)

www.success.bc.ca
vancouverWL@success.bc.ca

300 - 8268 Granville Street
Vancouver, BC V6P 4Z4

Language Training & Related Services

Services	Format	Platform(s)
LINC 4 - 6 (+ 4/5 multi-level) (AM)	Online Only	Zoom Moodle
LINC 1 - 4 (PM)	Blended (1-3) Online Only (4)	Zoom Homework packages (1-3) Moodle for LINC 4
LINC 2 & 3, 4/5 Multi-level (EVE)	Blended (2-3) Online Only (4/5)	
LINC 4 (AM/PM Fridays)	Online Only	Zoom Moodle
Conversation Circle 3/4 & 5/6 (PM)		
Total # of classes	LINC = 14 Informal Language = 2	

Vancouver Community College*

Maureen Kelbert, Department Head
Vesna Radivojevic, Coordinator &
Assistant Department Head

mkelbert@vcc.ca
vradivojevic@vcc.ca

(604) 871-7266 (Department Head)
(604) 871-7264 (office)

www.vcc.ca
LINC@vcc.ca

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 8 AM, PM & EVE (M-Th)	Online Only	Avenue Zoom VCC Moodle
LINC 6, 7, 8 (Sat)		
Total # of classes	LINC = 30 PT	

1155 East Broadway
Vancouver, BC V5T 4V5

Vancouver Formosa Academy Ltd.

Julia Tajiri, Principal
Sian Tudela, LINC Coordinator &
PBLA Lead

jtajiri@vfa.bc.ca
sianLINCvfa@shaw.ca

(604) 436-2332
(604) 436-2331 (fax)

www.lincvfa.com
secretary@vfa.bc.ca

5621 Killarney Street
Vancouver, BC V5R 3W4

Language Training & Related Services

Services	Format	Platform(s)
LINC 2 - 6 AM (M-F)	Online Only	Zoom, Edmodo & Avenue; Email for Stage 1
LINC 4/5 PM Multi-level (M-Th)		
LINC 2-6 EVE (M,T,W)		
Total # of classes	LINC = 11 Informal Language = 0	

Sea-to-Sky/Sunshine Coast

ISSofBC* – Squamish

TBA

Varsha Sathyanarayan, Registrar

linc.squamish@issbc.org

604-567-4490

www.issbc.org

waitlist.sq@issbc.org

101 - 38085 Second Avenue
Squamish, BC V8B 0C3

Send mail to PO Box 2229
Squamish, BC V85 0B5

Language Training & Related Services

Services	Format	Platform(s)
LINC 1/2/3 EVE	CLB 1 in-person	MS Teams
	CLB 2/3 online	
LINC 4/5/6 EVE	Online	Moodle MS Teams
LINC 4/5/6 AM	In-person (starting Oct)	
LINC 7/8 AM	In-person (starting Oct)	
LINC 4/5/6 (no set time)	Online	Moodle Zoom
LINC 7/8 (no set time)	Online	
CLBPT Assessment Services	Proctor-less remote & in-person	Zoom
Total # of classes	LINC = 6	

FRASER VALLEY REGION

SLWG Rep - Paula Mannington, Archway* paula.mannington@archway.ca

Archway*

Paula Mannington, Program Manager
Bethany Klassen, Admin Coordinator
Heather Epp, Assessment & Registrar
Rossana Chisholm, Instructional Developer

paula.mannington@archway.ca
bethany.klassen@archway.ca
heather.epp@archway.ca
rossana.chisholm@archway.ca

(604) 859-7681 ext. 778 (Paula)
(604) 859-7681 ext. 216 (Bethany)
(604) 897-2566 (Heather)
(604) 859-8929 (Rossana)

www.archway.ca
linc@archway.ca

Head Office 2420 Montrose Avenue
Abbotsford, BC V2S 3S9

Language Training & Related Services

Services	Format	Platform(s)
Literacy – LINC 8	In-person & Blended	Avenue & MS Teams
OSLT		
LINC for Workplace		
Childminding	In-person (Online when required)	F2F and/or YouTube & MS Teams
CLBPT & CLBPA Assessment Services	In-person & Proctor-less remote	Zoom and/or CLBPA program at Achēv
LINC Readiness	In-person, Online & Blended	Avenue & MS Teams
English for the Workplace	Online Only, In-person & Blended	In-house LMS. This is under provincial funding (not IRCC) & MS Teams
Volunteer Support (formal, informal & tutoring)	Online Only, In-person & Blended	MS Teams and/or Zoom (primarily funded by province)
Total # of classes	LINC = 23 Informal Language = 3	



Chilliwack Community Services*

Michelle Price, LINC Administrator
pricem@comserv.bc.ca

Loretta Krueger, Admin Assistant
kruegerl@comserv.bc.ca

(604) 393-3251
 (604) 393-3250 (fax)

www.comserv.bc.ca

9214 Mary Street
 Chilliwack, BC V2P 4H6

Language Training & Related Services

Services	Format	Platform(s)
Literacy – LINC 6	Blended	Avenue Zoom
Childminding	In-person	
CLBPT Assessments	In-person	
Conversation Circles & Volunteer Tutors	In-person & Online	MS Teams & Zoom
Total # of classes	LINC = 6 Informal Language = 4 classes	

Collège Éducentre– Surrey

Christophe Carillon, LINC Coordinator
 Meriem Mahir, Program Assistant

ccarillon@educacentre.com
mmahir@educacentre.com

(778) 565-6690
 (778) 565-6691 (fax)

www.educacentre.com
waitlistsurrey@educacentre.com

301- 7380 King George Blvd
 Surrey, BC V3W 5A5

Language Training & Related Services

Services	Format	Platform(s)
LINC 1-5 (AM & PM)	Online Only until further notice	Zoom
Total # of classes	LINC = 8 across 2 sites (Surrey, Vancouver)	



Delta School District – Delta Community College*

Mary Daniel, LINC Coordinator
 Cathy Thorne, Program Assistant (Daytime)
 Amrit Gill, Program Assistant (Evening)

mdaniel@deltasd.bc.ca
cthorne@deltasd.bc.ca
agill@deltasd.bc.ca

(604) 952-2922 (Mary)
 (604) 952-2923 (LINC Assistants)
 (604) 599-1786 (fax)

<http://web.deltasd.bc.ca/LINC@deltasd.bc.ca>

11590 83rd Avenue
 Delta, BC V4C 0C8

Language Training & Related Services

Services	Format	Platform(s)
LINC Literacy – LINC 6	Blended	Zoom Google Classroom Edmodo WhatsApp ESL Library Digital Classroom
Flexible Learning Time (orientation & assessments)	In-person weekdays	NA
3 SWIS Workers		
Total # of classes	LINC = 11 Informal Language = 0	

DIVERSEcity Community Resources Society* - Surrey

Karen Alvarez Torres, Manager
 Anna Wei, Instructor/PBLA Lead
 Imane Tounsi, Admissions Supervisor

ktorres@dcrs.ca
awei@dcrs.ca
itounsi@dcrs.ca

604-547-1214 (Karen)

www.dcrs.ca
waitlist@dcrs.ca

13455 76th Street
 Surrey, BC V3W 2W3

1107 - 7330 137 Street
 Surrey, BC V3W 1A3

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 - 6 (AM & EVE)	Online Only	Zoom, (CLB 5/6 AM/EVE using Avenue)
LINC Literacy (PM & EVE)		Zoom
Childminding (AM & PM)		Zoom
LINC Assistance and Readiness Class (LINC Lit/1 AM & LINC 2, 3 PM)		assignment packages mailed to LARC clients
Total # of classes	LINC = 21 classes Informal = 4, 1hr sessions (1AM, 1PM, 2 EVE)	



Douglas College – Surrey Training Centre

Jennifer Kuenzig, Program Manager
 Elke Galter, LINC Coordinator
 Lisa Kang, Emma Shao, Bev Sookarow (Program Assistants)

egalter@douglascollege.ca
surreylinc@douglascollege.ca

(604) 582-4302 (Coordinator)
 (604) 582-7479 (Program Assistants/Registration)

www.douglascollege.ca/programs-courses/training-group/linc

Douglas College Surrey
 13769 104th Avenue
 Surrey, BC V3T 1W6

ISSofBC* – Maple Ridge

Jean Ireland, Manager
 Judy Liu, Registrar
 Erin Wang, Registrar

jean.ireland@issbc.org
judy.liu@issbc.org
erin.wang@issbc.org

(778) 372-6567 ext. 1588 (Jean)
 (778) 372-6567 ext. 1586 (Judy/Erin)
 604-477-1154 (fax)

www.issbc.org
waitlist.mr@issbc.org

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 - 6 (AM/PM/EVE)	Blended	Avenue Zoom BigBlueButton
LINC 4 (EVE)	Online Only	
Childminding (AM & PM)	In-person	
Total # of classes	LINC = 21 Informal Language = 0	

Language Training & Related Services

Services	Format	Platform(s)
LINC 3 - 6 (M - Th AM)	Online Only	MS Teams Moodle
LINC Lit - 3 (M - Th PM)		
LINC 3 - 6 (Tu - Th EVE)		
Total # of classes	LINC = 6	

300 - 22420 Dewdney Trunk Road, Maple Ridge,
 BC V2X 3J5



MOSAIC* – Surrey

Matthew Levan, Senior Manager of Language Programs & MOSAIC Engage
Phyllis Tsai, Program Support Worker

mlevan@mosaicbc.org
lincvan@mosaicbc.org

(778) 591-9334
(778) 591-9390 (fax)

www.mosaicbc.org
linc.surrey@mosaicbc.org

MOSAIC Surrey Newcomers Centre

200A - 7134 King George Blvd.
Surrey, BC V3W 5A3

New Directions – Langley

Yvonne Hopp, President/CEO
Shari Balharry, Client Services Coordinator
Lalu Sha, Program Assistant (Evenings)
Janice Campbell, Assessment & Certification

yvonne.hopp@newdirectionslinc.net
shari.balharry@newdirectionslinc.net
janice.campbell@newdirectionslinc.net

waitlist@newdirectionslinc.net

(604) 530-0535 (Shari, Lalu)
(604) 532-0561 (fax) 20436 Fraser Hwy

100 - 20436 Fraser Hwy
Langley, BC V3A 4G2
www.newdirectionsschool.com
office@newdir.ca

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 - 3 AM (M-F)	Online Only	Zoom Moodle
LINC 4 & 5 PM (M-F)		
Total # of classes	LINC = 3 Informal Language = 0	

Language Training & Related Services

Services	Format	Platform(s)
Literacy – LINC 4 (AM, PM, EVE)	In-Person	WhatsApp, GoToMeeting Skype
LINC 5 – 8	Online & In-person	
LINC 1-5 & LINC PLAY (Aldergrove)	Blended	
Special Programs - Pre-Literacy	Blended	
Childcare Services	Community Licensed Daycare	
Total # of classes	LINC = 22	

SDI - Open Learning Centre (OLC)
100 - 20436 Fraser Hwy., Langley, BC V3A 4G2
(778) 366-7640 (OLC)
(778) 366-7664 (fax OLC)



S.U.C.C.E.S.S.* – Surrey Service Centers

Helen Su, Regional Manager

helen.su@success.bc.ca

Jeffrey Graham, Language Lead

jeffrey.graham@success.bc.ca

Chris Clugston, Language Lead

chris.clugston@success.bc.ca

www.success.bc.ca

SurreyWL@success.bc.ca

100 – 15117 101 Avenue

Surrey, BC V3R 8P7

(604) 588-6869

(604) 588-6823 (fax)

206 - 10090 152nd Street

Surrey, BC V3R 8X8

(604) 495-8970

(604) 582-0177 (fax)

Language Training & Related Services

Services	Format	Platform(s)
LINC Lit - 3 (AM, EVE)	Blended	Zoom Moodle
LINC 3, 7 & 8 (PM)		
LINC 4 - 8	Online Only	
Childminding (AM & PM)	Online Only	Zoom
South Surrey/White Rock - LINC 3 - 6 (AM)		Zoom Moodle
Conversation Circles <ul style="list-style-type: none"> • 1 for Seniors • 1 for Women 		
Total # of classes	LINC = 47 Informal Language = 2	

VANCOUVER ISLAND REGION

SLWG Rep

Todd Kitzler, Language Services Manager at ICA* – tkitzler@icavictoria.org

Central Vancouver Island Multicultural Society (CVIMS)*

Mikaela Torres, Executive Director
Jillian Yun, LINC Coordinator
Gerald Halabura, Head Instructor

mtorres@cvims.org
jyun@cvims.org
ghalabura@cvims.org

(250) 753-6911 ext. 112 (Angelika)
(250) 753-6911 ext. 106 (Jillian)
(250) 753-6911 ext. 123 (Gerald)
(250) 753-4250 (fax)

www.cvims.org
waitlist@cvims.org

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 7	Blended & √Hybrid	Edmodo
Childminding	In-person	
2 CLBPT Assessors		
Total # of classes	LINC = 6 PT	

101 - 319 Selby Street
Nanaimo, BC V9R 2R4

Cowichan Intercultural Society*

Demy McEvoy, Acting Executive Director
Arin Weiss, LINC Coordinator

cis@cis-iwc.org
arin@cis-iwc.org

(250) 748-3112 ext. 206 (Lynn)
(250) 748-3112 ext. 216 (Arin)
(250) 748-1335 (fax)

www.cis-iwc.org
waitlist@cis-iwc.org

Language Training & Related Services

Services	Format	Platform(s)
LINC 1/2, 3/4, 5/6, 7/8, Evening (multi-level)	Blended & online	Zoom for the online portion
2 certified CLBPT Assessors	Offering both in-person & online assessments	Zoom for online proctor-less assessments
Licensed childcare	In-person	
Conversation Cafés	Online Only	Zoom
Total # of classes	LINC = 5 PT	

321 St. Julian Street
Duncan, BC V9L 3S5



Inter-Cultural Association of Greater Victoria (ICA)*

Todd Kitzler,
 Language Services Manager
 Lily Zhou, Admin Assistant
 Chieko Iza, Admin Assistant

tkitzler@icavictoria.org

(250) 388-4728 ext. 115 (Todd)
 (250) 386-4395 (fax)

www.icavictoria.org
waitlist@icavictoria.org

930 Balmoral Road
 Victoria, BC V8T 1A8

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 7/8	Blended	Zoom, Avenue
4 CLBPT Assessors	12 clients/week	In-person proctor-less remote CLBPT
Childminding	In-person	
Total # of classes	LINC = 30 PT Informal Language = 0	

Immigrant Welcome Centre / MISA*

Serving Campbell River, Comox Valley and the North Island
 Coast Salish, Kwakwaka'wakw and Nuu-chah-nulth Territory

Jim Brennan,
 Executive Director Campbell River
 Esther Karasova, LINC Coordinator – Courtenay
 Morgan Armstrong, LINC Coordinator & Instructor – Campbell River

jim.brennan@immigrantwelcome.ca
esther.karasova@immigrantwelcome.ca
morgan.armstrong@immigrantwelcome.ca

(250) 338-6359 (Esther: Comox Valley)
 (250) 830-0171 (Morgan: Campbell River)

1-855-805-0171
 (250) 830-1010 (fax Campbell River)
 (250) 331-9032 (fax Comox Valley)

www.ImmigrantWelcome.ca

Language Training & Related Services

Services	Format	Platform(s)
LINC 1/2 & 3/4 Multi-level	Blended	Zoom Avenue
Conversation Circles	Online Only	Zoom
Daycare supported financially, client finds provider		
1 CLBPT Assessor	In-person ≅ 4 - 6 /month	
Total # of classes	LINC = 2 Conversation Circles = 2	

Campbell River A114 - 740 Robron Road, Campbell River, BC V9W 6J7

Comox Valley 407A 5th Street, Courtenay, BC V9N 1J7



INTERIOR REGION

SLWG Rep

Paul Foth, Language Program Lead at CBAL - pfoth@cbal.org

Columbia Basin Alliance for Literacy (CBAL)

Serving Fernie (Elk Valley), Invermere (Windermere Valley), Cranbrook, Kimberley, Golden, Creston, Trail, Nelson, Castlegar, Grand Forks (Boundary)

Desneiges Profili, Executive Director
 Paul Foth, Language Program
 Coordinator
 Alana Murdoch, West Kootenay Reg.
 Manager
 Shayna Jepsen, Lead Language
 Instructor

dprofil@cbal.org

pfoth@cbal.org

amurdoch@cbal.org

boundarysettlement@cbal.org

info@cbal.org

(250) 512-1249 (Desneiges)

(250) 254-9946 (Paul)

(250) 304-7446 (Alana)

(250) 342-2475 (Main office)

1-250-342-2922 (fax)

www.cbal.org

B 712 10th Street
 Invermere, BC V0A 1K4

Language Training & Related Services

Services	Format	Platform(s)
LINC Literacy – Level 8	Online Only Blended, In-Person and Online in Fall	Zoom
Conversation Circles	Online Only Blended in Fall	Zoom
1:1 volunteer tutoring	In-Person & Online	
CBAL literacy & essential skills Training including computer use	In-Person & Online	
CLBPT Certified Assessor	Approx. 20 placements /year	
Total # of classes	LINC = 18 Informal Language = 6	

Mailing Address

Box 2619, Invermere, BC V0A 1K0



Kamloops Cariboo Regional Immigrants Society*

France Lamontagne, Executive Director
 Lucia Mapplebeck,
 LINC Coordinator, Assessor

ExecutiveDirector@kcris.ca
esl@kcris.ca (Lucia)

(778) 470-6101
 (778) 470-6102 (fax)

www.immigrantservices.ca

448 Tranquille Road
 Kamloops, BC V2B 3H2

Language Training & Related Services

Services	Format	Platform(s)
LINC Lit – 8 AM / PM / EVE	Blended	Zoom
1 CLBPT Assessor	On site 1 day / week	
Conversation Circles CLB 1 - 8	Online Only	Zoom
Childminding, SWIS	Blended	Zoom
1:1 Volunteer Tutoring	Blended	Zoom
Total # of classes	LINC = 3 x 4 days/week = 12 Informal Language = 1 CC/week	

Ki-Low-Na Friendship Society

Alana Turigan, LINC Coordinator,
 Assessor & Instructor

program@kfs.bc.ca
elsa@kfs.bc.ca

(250) 763-4905 ext. 217 (LINC)
 (250) 861-5514 (fax)

www.kfs.bc.ca

442 Leon Avenue
 Kelowna, BC V1Y 6J3

Language Training & Related Services

Services	Format	Platform(s)
LINC Lit-2 LINC 2/3 LINC 4 LINC 5 LINC 6/7/8	Blended	Avenue Zoom
CLBPT Assessment Services	In-person	NA
Total # of classes	LINC = 5 Informal Language = 0	



Shuswap Immigrant Services Society

Amanda Eastwood
ESL/Conversation Class Facilitator

connect@sissociety.ca

(250) 804-2726

www.sissociety.ca

101 – 371 Hudson Avenue NE
PO Box 304 Salmon Arm, V1E 4N3

Language Training & Related Services

Services	Format	Platform(s)
LINC 3-7		Zoom
CLBPT Assessment Services		
Total # of classes	LINC = Informal Language = 1 CC	

South Okanagan Immigrant and Community Services (SOICS)*

Cherry Fernandez, Executive Director
Karina Chambers, LINC Instructor
Hyejin Chun, Admin Coordinator

cherryf@soics.ca

admin@soics.ca

(250) 492-6299 (Penticton)
(250) 490-4684 (fax Penticton)
(778) 531-6777 (Outreach)

www.soics.ca

340 Ellis Street
Penticton, BC V2A 4L7

583 Fairview Drive
Oliver, BC V0H 1T0

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 8	Blended	Zoom In-house LMS in development
Childminding (Penticton only)	Blended	Zoom In-house
3 CLBPT Assessors	In-person	NA
Mentorship, Tutoring, Pronunciation (1:1 or small groups – Volunteer based)	Blended	Zoom In-house
Settlement Services	Blended	Zoom In-house
SWIS SD#53 / SD#67	Blended	Zoom Onsite (School)
Homework Club Volunteer-based	Online Only	Zoom
Occupation Specific Language Training	Blended	Zoom In-House, LMS
Total # of classes	LINC = 3 Conversation Circles = 1 summer only	



Vernon & District Immigrant & Community Services Society (VDICSS)*

Kristina Steinmetz, Executive Director
Wendy Zarr, LINC Coordinator

kristina.steinmetz@vdciss.org
wendy.zarr@vdciss.org

(250) 542-4177
(250) 542-6554 (fax)

www.vdciss.org
vdciss@vdciss.org

100 - 3003 30th Street
Vernon, BC V1T 9J5

Language Training & Related Services

Services	Format	Platform(s)
Lit – LINC 8	In-person, Online & √ Hybrid	Zoom Google Classroom
One to One Volunteer Tutoring	Online Only	
Conversation Circles CLB 1 - 8	Online Only	Zoom
CLBPT Assessment	Blended	Zoom
CLBPA	In-person	
Childminding	In-person	
1 SWIS worker		
Total # of classes	LINC = 2 Informal Language = 2	

NORTH REGION

SLWG Rep

Jessica Kalman, at Fort St. John Literacy Society* – executivedirector@fsjliteracy.ca

Dawson Creek Literacy Society*

Jennifer Neis, Executive Director
Michele Mobley, LINC Coordinator

dawcrls@gmail.com
literacy.dc@gmail.com (Michele)

(250) 782-4211

www.dawsoncreekliteracy.ca
dclsinc@gmail.com

929 – 102nd Avenue
Dawson Creek, BC V1G 2B5

Language Training & Related Services

Services	Format	Platform(s)
LINC Literacy – 2	Blended	Zoom
LINC 3 – 5		
LINC 6 – 8: Language for the Workplace		
Settlement Services	Blended	
Total # of classes	LINC = 6 Informal = 0	



Fort St. John Literacy Society*

Jessica Kalman, Executive Director

executivedirector@fsjliteracy.ca
info@fsjliteracy.ca

(250) 785-2110 or (250) 271-0811
 while office is closed to public

www.fsjliteracy.ca
info@fsjliteracy.ca

201 - 10136 100 Avenue
 Fort St. John, BC V1J 1Y6

Mailing address Box 6196
 Fort St. John, BC V1J 4M7

Language Training & Related Services

Services	Format	Platform(s)
LINC 0 – 4 (14 hrs per week)	Blended	Zoom
LINC 4 – 7 (6 hrs per week)		
Total # of classes	LINC = 8 Informal Language = 1	

Immigrant and Multicultural Services Society of Prince George (IMSS)*

Ravi Saxena, Executive Director

ravis@imss.ca

Patrycja Legut, Head Teacher

linc.pg@imss.ca

(250) 562-2900
 (250) 563-4852 (fax)

www.imss.ca
linc.pg@imss.ca

1270 2nd Avenue
 Prince George, BC V2L 3B3

Language Training & Related Services

Services	Format	Platform(s)
LINC 1 – 8	In-person	NA
LINC Literacy		
Childminding		
SWIS		
CLBPT Assessment		
Total # of classes	LINC = 4 Informal Language = 0	

Cariboo Chilcotin Partners for Literacy

Shelly Joyner, Executive Director
shelly@caribooliteracy.com

Mailing Address

P.O. Box 2565
Williams Lake, BC V2G 4P2

Williams Lake

Phone/text: (778) 412-9333
Phone: (250) 392-7833
302 - 172 Second Ave. North
Williams Lake, BC V2G 1Z6

Angelika Sellick, LINC Instructor
Tutor Coordinator
angelika@caribooliteracy.com

Katie Everett, Conversation Circles &
English Practice Groups
katie@caribooliteracy.com

100 Mile House

Suite 205 – 475 Birch Ave.
100 Mile House, BC V0K 2E0

Smithers Community Services Association*

English Language and Multicultural Services

Petra Kost, ELMS Program Manager
Andrea Hikisch, LINC Coordinator/
Instructor

petra.kost@scsa.ca
andrea.hikisch@scsa.ca

(250) 847-9515
(250) 847-3712 (fax)

www.scsa.ca

Language Training & Related Services

Services	Format	Platform(s)
LINC Literacy/1/2 (multi-level)	In-Person & Online Options	Online Zoom
LINC 3–5		
Conversation Circles & English Practice Groups (CLB 1–8)		
Volunteer Tutors		
CLBPT Assessment	In-person	
Settlement	In-Person & Distant Options	Zoom
Total # of classes	Targets: LINC = 3 class/week Informal Language = 3/week/site 1-to-1 Tutoring 5–10 matches/week	

Brenda Vallee, Conversation Circles & English Practice
Groups
brenda@caribooliteracy.com

Language Training & Related Services

Services	Format	Platform(s)
LINC 1-7	In-person and online for the higher level class	Avenue
Tutor matching	On hold	NA
English Practice Groups	On hold	NA
CLBPT Assessment	In-person	
Settlement Services	In-person	
Total # of classes	LINC = 2 (one of the classes split in 2 to meet physical distancing guidelines and the higher level class is on-line) Informal Language = all on hold	

LINC HOME STUDY

Achēv

Adriana Viggiani, Manager – Distance Education

aviggiani@achev.ca

LINCNDhelp@linchomestudy.ca

(905) 949 0049 ext. 1292

1-800-668-1179 ext. 1292

1-905-361-1001 (fax)

www.achev.ca

www.linchnational.ca

410- 50 Burnhamthorpe Rd. West,
Mississauga, ON
L5B 3C2

Services	Format	Platform(s)
CLB 2 – CLB 8	Online Only	In-house LMS
<p>Eligibility</p> <p>Min. CLBs L3-S3-R2-W2 required</p> <p>Unable to attend classes in person due to disability, child/family care responsibility, shift work etc.</p> <p>Seats assigned on a first come first serve basis, following IRCC guidelines for placement in the program.</p>		
<p>Memoranda of Understandings</p> <ul style="list-style-type: none"> • Cariboo-Chilcotin Partners for Literacy Society • Central Vancouver Island Multicultural Society • Chilliwack Community Services • Immigrant Services Society of British Columbia • Immigrant & Multicultural Services Society of Prince George • Inter-Cultural Association of Greater Victoria • Kamloops Cariboo Regional Immigrants Society • Read Right Society • Multicultural and Immigrant Services Association • New Directions • Penticton and District Multicultural Society • Shuswap Immigrant Services Society • Smithers Community Services Association • Surrey Language Assessment Centre • Yukon Tourism Education Council 		